

HSE North America Congress 2022

Part of HSE Global Series

Programme - All Times in CDT Central Daylight Time

Tuesday 10th May 2022 EVENT STARTS	
09:00 - 09:30	Welcome to the Congress & Ice Breaker
09:30 - 10:30	<p>Panel 1 Topic: Complacency and Fatal Injuries-the counter-intuitive nature of SIF's Hosted by: Larry Wilson, SafeStart Panellists:</p> <ul style="list-style-type: none"> • Marty Stern, Global Director EHS, Colgate Palmolive • Robert Sheninger, Vice President - HSE & Sustainability, McGriff <p>Overview: In this panel session we will investigate the Complacency and Fatal Injuries-the counter-intuitive nature of SIF's what the leading businesses in North America are currently doing and what the past has taught us.</p>
10:30 - 11:20	<p>Roundtable 1 Topic: Do hard hats give sufficient protection? Hosted by: MIPS - Safety For Helmets Overview: Mips understands that head protection probably has one of the highest wearer compliance rates out of all PPE products. However, despite high compliance and usage rates, there still remains some key unmet needs, offering scope for improvement. Whilst compliance is high, the knowledge of the correct products by application is still low, and without adequate training and education, we risk making key specification adjustments. This is evidenced through continuous research which highlights that head protection is at risk of commoditising. The phrase "a hard hat is just a hard hat" is used way too often, demonstrating that companies often default to the lowest cost solution, so long as it meets the standard not understanding that the standard is the minimum level of protection. This roundtable event has been set up for participants to explore and understand the different levels of protection that hard hats can give the wearer and to further their knowledge of head protection standards. The event also explores head injuries and their possible mitigation by looking at some real risks that's wearers of head protection face on a daily basis. This event hopes to contribute to a world of safer helmets and a better understanding of what protection means.</p> <p>Key Take Away's</p>

	<p>1: A better understanding of head protection 2: A better understanding of additional helmet technologies 3: That not all head protection is equal</p>
10:30 - 11:20	<p>Roundtable 2 Topic: Evolved Learning: What Organizations Are Doing Differently Post-Pandemic Hosted by: UL Overview: The pandemic disrupted the traditional ways we educate our employees. In an near instant, organizations were forced to rethink how they provide the same, quality information to keep their employees safe while ensuring that their efforts to train them did not jeopardize their health. Many organizations successfully navigated this challenge while others struggled due to outdated training approaches. Now that most organizations are returning to the "new normal", they are educating their employees differently. In this open roundtable discussion, participants should be ready to share what lessons their organizations learned, how their training approaches have evolved and the impacts it has had on their employee safety efforts (good or bad). UL's subject matter experts looks forward to facilitating this session so we all can learn from each other's' successes.</p> <p>3 key take-ways</p> <ol style="list-style-type: none"> 1. Lessons learned during the pandemic regarding employee education efforts 2. Changes to training approaches that will remain in effect 3. Utilization of technologies to accommodate remote employees
11:20 - 11:40	<p>Meetings & Networking Break Refreshments provided in the Exhibition Room</p>
11:40 - 12:10	<p>Case Study Workshop Topic: Modifying Your Training Approach For the Hybrid/Remote Workforce Hosted by: Robert Sheninger, Vice President - HSE & Sustainability, McGriff Overview: The post-COVID landscape has changed the way we work with more and more people opting for hybrid or remote work schedule. With more people working away from the office HSE professionals must look beyond traditional classroom-style with 'butts in a seat' and embrace innovative ways to bring the knowledge to the employee wherever they may be. This session will cover the following topics:</p> <ul style="list-style-type: none"> • Challenges associated with traditional training methods • Advent of interactive eLearning solutions • Use of AR/VR to provide hands on skills

	<ul style="list-style-type: none"> • Pairing today's training with today's technologically motivated worker (i.e. gamification)
12:15 - 12:45	<p>Case Study Workshop Topic: How a Comprehensive Risk Approach Can Prevent Repeat Incidents Hosted by: Enablon Overview: If you work in safety, you're likely aware and frustrated by repeat incidents which could have been prevented. Repeat incidents result in personal harm to individuals and their families, and millions of dollars in avoidable costs to organizations. We have come to recognize that these incidents frequently occur due to an inability to share and adopt lessons from past incidents.</p> <p>What if you could break down existing silos between your EHS and Operations departments, and provide insight to risk at just the right time?</p> <p>In this session, we'll talk about why repeat incidents are a problem and how advanced analytics make it possible to share relevant lessons to your frontline workers at the time they need it most.</p> <p>In this session you'll learn:</p> <ul style="list-style-type: none"> • Why we're seeing repeat incidents • How you can eliminate risk at the point of need • First step in creating a 360-degree view of risk
12:45 - 13:40	<p>Lunch Lunch will now be served in Edgar's Hermano Restaurant</p>
13:40 - 14:00	<p>Lunch Debate A statement will be made at the start of the lunch session. Each table will be labelled with 'For' or 'Against'. During lunch the table should discuss the statement and create an argument either for or against the statement depending on what table you are sat on. During this session the room will debate the statement</p>
14:00 - 14:30	<p>Case Study Workshop Topic: Waste to Landfill Case Study - Hosted by: Colgate Palmolive Company, Casey Mahalick, Sr. Technical Associate Overview: This workshop will cover how Colgate-Palmolive Company has been using the TRUE certification program to drive a reduction in waste to landfill. Colgate-Palmolive has been formally working to reduce waste to landfill for more than 10 years. One catalyst that has driven a reduction in landfill waste has been their use of the TRUE zero waste certification program -</p>

	<p>to date 27 sites have achieved this certification. The Company has also committed to 100% TRUE zero waste certification for its global operations by 2025. An important aspect of Colgate's success has been the involvement of its employees in the program. From local Green Teams to division led teams, employees have been the driving force behind this success. Colgate is also a global company with operations all over the world and has proven that TRUE certification can be achieved in many different geographies. This workshop will touch on why Colgate has committed to TRUE certification, the benefits of TRUE certification, challenges faced and the impact to landfill waste disposal.</p> <p>Key Take-Aways:</p> <ol style="list-style-type: none"> 1. TRUE can be a platform to help companies on their journey to reduce waste to landfill 2. Employee involvement is critical to a successful waste reduction program 3. Landfill waste reduction can occur across geographies
14:30 - 14:50	<p>Meetings & Networking Break Refreshments provided in the Exhibition Room</p>
14:50 - 15:20	<p>Case Study Workshop Topic: Does a health and safety management system standard really improve performance? Hosted by: Katie Field, BSI Group Overview: Millions of companies around the world have adopted management system standards believing that following a structured framework of best practice will yield benefits. These standards set requirements on operational processes and procedures, and (to a greater or lesser extent) the governance frameworks needed to make it work, both of which are important in enhancing an organizations overall resilience. Importantly the standards also require ongoing improvement. Organizations considering adopting any management system standard have a clear interest in knowing whether doing so would actually lead them to improve their performance.</p> <p>Studies on management system maturity, and individual organizational measures and feedback would certainly suggest that implementing management systems has a positive effect – but independent, empirical evidence has not been available...until now. New research by the Harvard Business School examines this question in the context of BSI's OHSAS 18001 Occupational Health and Safety Management System standard (now ISO 45001). The research analysed proprietary certification data from some of the world's largest certification companies and injury microdata from the U.S. Bureau of Labor Statistics. It is the first study to directly examine the effects of the OHSAS 18001 standard on establishment-level health and safety performance using injury and</p>

	<p>illness data.</p> <p>During this session, you'll find out more about the research and discover the answer to the following questions:</p> <ul style="list-style-type: none"> · Does implementation of OHSAS 18001 (ISO 45001) enhance performance? · Does health and safety performance plateau over time? · What impact does certification have on performance?
15:20 - 15:50	<p>Case Study Workshop Topic: Learning Teams Hosted by: Sara Wallon, CHEP</p>
15:50 - 16:10	<p>Meetings & Networking Refreshments provided in the Exhibition Room</p>
16:10 - 16:40	<p>Case Study Workshop Topic: Defenceless Moments Hosted by: Larry Wilson, SafeStart</p>
16:40 - 18:15	<p>Break Before The Evening The Congress will now pause giving everyone a chance to return to the rooms before the evening starts</p>
18:15 - 19:00	<p>Pre-Dinner Drinks</p>
19:00 - 20:45	<p>3 Course - Gala Dinner</p>
20:45	<p>After Dinner</p>
END OF DAY 1	

Wednesday 11th May 2022	
08:30 - 09:00	<p>Welcome to the Congress & Ice Breaker</p>
09:00 - 10:00	<p>Panel 2 Topic: Human & Organisational Performance Hosted by: Sam Greensitt Panellists: Jake Mazulewicz, Director, JMA Human Reliability Strategies</p>

	<p>Jim Ball, Head of Human Performance at Takeda Sara Wallon, HSE Director at CHEP</p> <p>Overview: Human Performance Definition: <i>"The ability to perform consistently at our best in the environment within which we are operating at that moment"</i> After the past 2 years how has this definition changed or how should it now be modified? The pandemic has changed the world in more ways than we could have ever expected but none more so than the professional environment. With changes in remote working and the new challenges that the new normal brings, how do we now allow our colleagues to perform consistently at their very best.</p>
<p>10:00 - 10:50</p>	<p>Roundtable 3 Topic: Future Proof Your Business: Connecting EHS & ESG Hosted by: Eco Online Overview: Join Colin Ball, Sales Director at EcoOnline and Ron Huijsman, Rice University Sustainability Development and EHS Reporting lecturer & co-founder of Huco Consulting in this roundtable discussion on how to merge EHS and ESG to future proof your business.</p> <p>As sustainability leaps forward in our business strategies, environmental, health, and safety (EHS) teams are left with yet another reporting factor. And with hundreds of formal and informal sustainability reporting standards and frameworks in the market, businesses can run the risk of missing the point and falling into a "reporting anarchy" trap.</p> <p>The good news is that ESG reporting doesn't necessarily mean more to do.</p> <p>Learn and discuss the links between different areas of environmental, social, and governance (ESG) reporting and discover the many similarities between EHS and ESG. Go beyond traditional environmental impact focuses like a net-zero carbon goal, and learn how to include recent post-pandemic shifts in the EHS and the ESG landscape towards people and social issue management.</p> <p>Key take-aways:</p> <ol style="list-style-type: none"> 1. Connect the dots between EHS & ESG 2. Include factors such as employee safety policies, risk management, employee engagement, and training when evaluating the "social" component for your company's ESG score 3. Establish a stronger connection between your existing EHS efforts and a future focus on ESG reporting
<p>10:00 - 10:50</p>	<p>Roundtable 4 Topic: Creating a Safe Driving Culture</p>

	<p>Hosted by: Applied Driving Techniques with Sarah Auger JACOBS</p> <p>Overview: Driving at work is the greatest risk your people undertake every day, but it's also one of the most commonly overlooked risks. While most organizations have an established safety culture it often lacks direction when it comes to driving. This roundtable discussion will provide experienced insight so you can confidently implement a safe driving culture fit for your business. Critical to the success of any safety culture is obtaining stakeholder buy-in at all levels. From drivers to CEO, the session will provide strategies to help you secure buy-in from the ground up.</p> <p>Your newly defined culture must be adopted globally, whether that's across lines of business or international regions. The session reviews the benefits of a global minimum standard and how to identify where it's best to accept flexibility. Now you have implemented your driver safety culture, how do you maintain it and ensure it remains fit for purpose? Travel is rapidly evolving with Mobility as a Service becoming increasingly mainstream. We'll look at how continual development can secure your business sustained results.</p> <p>Hosted in partnership, the roundtable includes a live customer experience of designing, implementing, and improving their driver safety culture, and the impact this continues to have on their business.</p> <p>Key take-aways:</p> <ol style="list-style-type: none"> 1. How to develop a driver safety culture 2. How to secure stakeholder buy-in 3. How to obtain consistency while accepting the need for flexibility
<p>10:50 - 11:10</p>	<p>Meetings & Networking Break Refreshments provided in the Exhibition Room</p>
<p>11:10 - 11:40</p>	<p>Case Study Workshop Topic: Thinking Differently About Investigations through Human & Organizational Performance Hosted by: Jim Ball, Takeda Overview: Level up your approach to HSE investigations by applying principles from Human and Organizational Performance and Event & Causal Factor Charting.</p> <p>The leadership team at Takeda MA Biologics Operations determined that in order to drive forward on safety, quality, and efficiency initiatives, we needed to shift the mindset of how system safety is established. We determined to take an innovative approach by embracing Human and Organizational Performance (H&OP) principles and practices. Our vision is to create more success, under both expected and unexpected conditions. Imagine a future where work design considers risks of failure, positive control during work execution is improved, hazards are anticipated and risk managed to protect people and product, problems are reported and corrected before failures can occur, and the right lessons for both success and failures are learned. H&OP seeks to understand how people interact with equipment, processes, and each other as part of a complex system.</p> <ul style="list-style-type: none"> • Complex systems require different mental models and better

	<p>investigation techniques. Come discover how H&OP challenges us to think differently during investigations and ultimately lead to better causal analysis. In this interactive session, you will learn about the mission, vision, and principles of H&OP, and discover how Event & Causal Factor Charting can be used to improve your HSE investigations.</p> <p>4. 3 key take-ways (The three key points that the audience will take-away from attending the session)</p> <ul style="list-style-type: none"> · Introduce H&OP mission, vision, and principles · Complex Systems require a different mental model and a different way of investigating · Discuss how Event & Causal Factors Charting serves as a way to support New View safety thinking.
<p>11:40 - 12:10</p>	<p>Case Study Workshop Topic: How to harmonize internal EHS practices thanks to digitalisation? Hosted by: Bruno Bory and Carine Tribondeauwill, BlueKanGo Overview: Beyond a certain size of company, standardizing HSE practices becomes complex, especially in multi-site, multi-subsidiary and multicultural contexts, with decision-making processes that are often disparate.</p> <p>Many HSE departments share the objective of simplifying or at least standardizing their processes in order to be as efficient as possible. Thereby, they can totally rely on a major ally: digital technology.</p> <p>A digital transformation process is both organisationally and economically significant, providing that the change is supervised.</p> <p>This is what we will show you through the BlueKanGo platform.</p>
<p>12:10 - 12:30</p>	<p>Meetings & Networking Break Refreshments provided in the Exhibition Room</p>
<p>12:30 - 13:30</p>	<p>Panel 3 Topic: Safety Technology - What part it plays and the future of it in HSE Hosted by: Sam Greensitt Panellists: Richard Shaw, ADT Richard Hoffman, Director of HSEQ, VoltaGrid, LLC Robert Sheninger, Vice President - HSE & Sustainability, McGriff</p> <p>Overview: Safety Technology has been a key area of interest to the HSE industry</p>

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	<p>over the past few years. Now with more solutions and ideas than ever before, what part of safety tech plays in our current lives and how it will shape our future.</p> <p>Along with the panel we will look at the good, the bad and the future...</p>
13:30 - 14:30	<p>Closing Lunch Awards & Reflection of the Congress</p>

EVENT CLOSES